What is the Forging University?
The Forging University is an Interactive - On-Line - Web-Based Training Center, available to learners 24 Hours a Day, 7 Days a Week, from any Internet connected computer, anywhere in the world.

What courses are offered through the Forging University?
There are currently 108 interactive courses in the University Catalog, with more to be added:

Forging Industry Specific Courses
- Ferrous Metallurgy for Plant Personnel
- Hammer Safety
- Press Safety
- Heat Treatment of Carbon Steel Forgings
- Induction Heating For Forging
- Lubricants in Forging
- Safety & Health Orientation for the Forge Shop
- Optimizing Die Care
- Fundamentals of Forging 101

Safety & Health
- Creating a Safe and Sound Environment
- OSHA and Medical Emergencies
- OSHA Employee Safety - Special Work Issues
- OSHA Employee Safety Personal Protective Equipment and Hazardous Confined Spaces
- OSHA Employee Safety-Electrical Systems and Equipment
- OSHA Employee Safety—The Work Environment
- OSHA: Hazard Communication
- OSHA: The Employers’ Role in Safety & Health
- OSHA: Walking-Working Surfaces and Housekeeping
- Watching Out for Others Prevents Accidents

Management
- Coaching Illustrated
- Envision Success – Creative Leadership for Managers
- Ethics-Issues in Business
- Excelling as First-Time Manager/Supervisor
- Executive Must-Knows for E-Business
- High Impact Skills to conduct highly productive meetings
- How to Prepare a Business Plan
- Introduction to Supervisory Skills
- Leadership Every Day
- Leadership Transition
- Management Awareness Workshop
- Manager/Supervisor Responsibilities Regarding Workplace Violence
- Managing for Peak Performance
- Power Management-Maximizing Your Facilitation Skills
- Power Managing-Understanding and Evaluating Performance
- Preparing and Working With Budgets
- Principles of Total Quality Management
- Project Management (3 lessons)
- Sharpening Employee Skills to Stay On-Target
- Smart Hiring Techniques for Managers
- Strategic Planning for Business
- Supreme teams: how to make teams work
- Turning Strategy Into Action: Managing Change
- Turning Strategy Into Action: The People Factor
- Turning Strategy Into Action: Understanding Strategy
- Twenty-First Century Business Protocol
- What Managers and Supervisors Need to Know About Drug Testing
- Winning Management – Communication
- Winning Management - Customer Focused

Customer Service
- Customer Service Teams—Keys to Success
- Effective Customer Service—The Communication Component
- Strategic Customer Service—Using the PACER™ Process to Keep and Grow Customers
- Success Through Service
- Using the PACER Process to Find, Grow and Keep Customers
- Using the PACER Virtual PR-Building Business Relationships Online

Human Resources
- Aggression
- Appropriate Nonverbal Behavior
- Conducting Performance Evaluations
- Creating and Sustaining a Working/Personal Life Balance
- Dealing with Criticism
- Diversity in the Workplace
- Ethnic/Racial/Color Diversity
- Gender and Communication
- Handling Terminations
- Harassment of gays & Lesbians
- How To’s of Successful Staffing
- Keeping your employees focused through mentoring
- Recruiting—Quick Quality Results in a Tight Labor Market
- Risk of Drug and Alcohol Abuse in the Workplace-Overview for Employees
- Selection Interviews for Employers
- Sexual Harassment
- Sexual Harassment Prevention-Guidelines for Employees
- Sexual Harassment Prevention-Guidelines for Managers
- Simple Conflict Resolution
- Substance Abuse Issues for Employees
- Substance Abuse Issues for Managers
- Substance Abuse-Manager’s Guide to Identification and Prevention
- Targeted Staffing-Confirming Candidate Credentials
- Targeted Staffing-Job Matching and Interviewing
- The Family and Medical Leave Act
- Workplace Rights of Muslims, Arabs, South Asians and Sikhs
- Workplace Violence—Identify and Defuse Your Time Bomb

Sales / Marketing
- Communicating for Sales Success
- Double Your Sales—Without Quadrupling Your Effort
- Marketing on the Internet - A Strategic Approach
- On-line Market Research
- On-line Marketing
- Powerful Sales Relationships
- Secrets to Sales Success—The Basics
- Seven Qualities of Successful Selling
- Succeeding at Sales Preparation and Practice
- Web Sites That Sell - Building Your Site
- Web Sites That Sell - Promoting and Measuring Success

Personnel / Business Development
- Expert Stress Management strategies that work
- Stress Management for Employees
- Successfully managing workplace stress
- Time Out for Growth
- Expert time management strategies that work
- Finance Essentials
- High Impact Skills for career success
- High Impact Skills for presentations that impress
- High Impact Skills to negotiate, influence, persuade….succeed
- Moving up: successful strategies for career development
- Organizational Skills for Powerful Presentations
- Planning and conducting Effective Meetings
- Preparing Presentations That Have Impact
- Raising the Bar
- Working With a Mentor or Coach
- IT
- Fast and Effective Web Research
- Network Security Policy and Planning
- Procurement Tools for IT Buying Decisions

What is the cost?
The Forging University is offered FREE to Forging Industry Association Member Companies

How do I sign up to take a course?
All you have to do is speak with your Human Resources or Training Manager:

Forging University - Reaching Out To Workers, Delivering Training, Where They Need It - When They Want It

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